

**Table 1: Victim and witness satisfaction with the police and the criminal justice system**

<i>Percentage very or fairly satisfied</i>	<b>BCS</b>		
	Interviews in October 2005 to September 2006	Interviews in October 2006 to September 2007	Statistically significant change? <sup>(1)</sup>
<i>Victim and Witness Satisfaction with police and CJS handling the matter</i>	58.8	60.0	

1. Statistical significance of changes is indicated by a single asterisk for significance at the 10% level, or a double asterisk at the 5% level (two tail test). See Notes in main body of the report for an explanation of statistical significance.
2. The measure of victim and witness satisfaction is a weighted average of three measures. The first measure was asked of respondents who reported being a witness of crime in the 12 months prior to interview and who had had contact with the police on this matter. The second and third measure was asked of respondents who reported being a victim of crime in the last 12 months prior to interview; one question was asked of victims who had had contact with the police and the second was asked of victims who had had contact with other CJS agencies.

In the year to September 2007, victims and witnesses were satisfied with the police and other CJS agencies' handling of these matters in 60 per cent of incidents. Compared to the previous year, levels of satisfaction by victims and witnesses with the CJS remained stable.